

From: service@paypal.com
Subject: We've decided Case ID #PP-004-318-108-329 in your favor
Date: November 23, 2015 at 12:13 PM
~~To: Tony Wilson <tony@envisonwerks.com>~~

We've decided Case ID #PP-004-318-108-329 in your favor



Dear Envision Werks,

This claim does not qualify for a refund because it does not meet our definition of Significantly Not as Described. This case is now closed, but we still encourage you to work directly with your buyer to find a resolution.

Transaction Details

Case number: PP-004-318-108-329

Buyer's name: Antoinette Lewis Hamlet

Buyer's email: ~~antoinette.lewis.hamlet@gmail.com~~

Buyer's transaction ID: 2H712014HS301510S

Transaction date: July 30, 2015

Transaction amount: \$500.00 USD

Your transaction ID: 25W58709NR157640H

Invoice ID: 000431-5222041

To learn how we review and resolve claims, you can view the PayPal User Agreement, which you accepted when you created your PayPal account. Simply click **Legal** at the bottom of any PayPal page.

Please note: Records of all claims are kept in the Resolution Center for your convenience.

Sincerely,

PayPal